



GREE KINGHOME LIMITED WARRANTY

Warranty Period:

1. Standard Three (3) Year Parts Warranty for a qualified system. Defective parts must be made available to the Gree GMV/Kinghome Distributor in exchange of the replacement part and become the property of Gree Manufacture. Replacement parts are warranted for the remainder of this three-year warranty period.
2. Additional Five (5) Year Compressor Part Warranty — The Compressor is warranted for an additional Five (5) year period after the end of the applicable Standard Part Warranty Period, so called “The Compressor Warranty”. Defective compressors must be made available to the Gree GMV/Kinghome Distributor in exchange for the replacement compressor and become the property of Gree Manufacture. Replacement compressors are warranted for the remainder of this total eight-year warranty period which is in combination of “Standard Part Warranty and Compressor Warranty”.

This warranty period is not valid if the unit is moved from the original installation location.

This Limited Warranty is valid only in the continental United States, Alaska and Hawaii, and it is not transferable.

Warranty Details

1. WARRANTY IS PROVIDED BY GREE MANUFACTURE.
2. Warranty coverage begins on “installation date” or eighteen (18) months from date of manufacture whichever is the shorter duration.
3. Manufacture date is noted on unit name-plate.
4. Others are responsible for all labor and refrigerant charges.
5. Product Registration Form must be completed and sent to Sales Source for registration within thirty (30) days of Start-Up.



Warranty Exclusions

1. **THIS WARRANTY DOES NOT COVER:** Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
3. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
4. Units that are ordered over the internet, by telephone, or by other electronic means.
5. Consequential or other damage(s) caused by rust, brownouts, blackouts, oxidation, corrosion, water, water condition, freezing.
6. This warranty does not apply to parts that fail as a direct result of environmental influences.
7. Company indoor air quality products that can operate without the indoor furnace, coil or air handler such as stand-alone air cleaners, window air conditioning and humidifiers are excluded from this limited warranty.
8. This limited warranty does not cover failure due to accident, misuse abuse, faulty installation, or adjustments to appliance controls required to adapt the appliance operation to the structure size, geographic location, or fuel supply adjustment to the heat anticipator on the thermostat. Company does not guarantee the temperature difference between the inside and outside of the structure. This limited warranty does not cover normal maintenance, such as filter replacement, fuses, etc.
9. Failures to equipment or compressors due to incorrect refrigerants or un-approved additives used outside of manufacture's recommendations or failures due to the improper use of metering devices(i.e.thermal expansion valves) are excluded from warranty coverage.
10. Temporary heating or cooling units.
11. Parts not supplied or designated by Company, or damages resulting from their use.
12. Equipment must be installed per Company's installation instructions. Unauthorized equipment modifications including but not limited to changes in mechanical design, electrical design, airflow design, or refrigerant flow, voids manufacture's warranty.
13. Units that are operated in an incomplete building envelope or to heat or cool the structure during construction.



Warranty Conditions

1. This Company equipment and/or Company accessories must be installed by a licensed or otherwise qualified dealer or contractor, and must be installed in accordance with Company installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
2. This equipment must be operated in accordance with company operating instructions provided with each unit. The product must not be misused.
3. The equipment's rating plate must not be removed or defaced.
4. If the date of original installation cannot be verified, then the warranty period begins eighteen (18) months from the date of manufacture.
5. The warranty applies only to products remaining in their original installation location.
6. All equipment requires annual maintenance performed by servicing dealer or an authorized service technician. Filter changes and/or cleaning filters can be performed by you. You or your servicing dealer may be required to submit proof of annual maintenance, including invoices for materials and/or labor charges associated with the annual maintenance. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. You will be responsible for payments of denied claims due to lack of annual maintenance. Company is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. We recommend semi-annual preventive maintenance inspections on the entire unit and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor.
7. Correct consumer contact information is a warranty claim requirement including: consumer name, address, and phone number. THERE ARE NO OTHER EXPRESS WARRANTIES, EXCEPT AS SET FORTH ABOVE.

Any implied warranties of merchantability or fitness of any purpose relating to the parts of the unit shall terminate on the termination dates of the corresponding express warranties covering said parts. However, some states do not allow limitations on how long an implied warranty lasts and/or the excluding or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. **This limited warranty gives specific legal rights, and you may also have other rights which may vary from state to state.**



Instructions to the Owner for Service

1. To obtain warranty service, you are required to show the servicer a bill of sale for the equipment or other evidence of purchase to establish the original date of purchase and proof of ownership. If you suspect a defect in your equipment is in need of service, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact a GREE GMV/KINGHOME HVAC Distributor in your area.
2. Any claim regarding this warranty must be made within 30 days after the occurrence of a problem with the equipment.
3. A Licensed contractor shall bring the defective part to a Gree authorized Gree GMV /KINGHOME Distributor to receive a replacement part.
4. For more information about the warranty write to Tom Barrow Company, 732 Joseph E. Lowery Blvd NW, Atlanta, GA 30318, USA or email us at contact@tbcsupply.com



PRODUCT REGISTRATION FORM GREE KINGHOME WARRANTY

OWNER NAME

INSTALLATION ADDRESS

CITY

STATE

ZIP CODE

PHONE

EMAIL

FAX

INSTALLER NAME

INSTALLER ADDRESS

CITY

STATE

ZIP CODE

PHONE

EMAIL

FAX

OUTDOOR UNIT MODEL #

SERIAL #

OUTDOOR INSTALLATION DATE

INDOOR UNIT MODEL #

SERIAL #

INDOOR INSTALLATION DATE

**Please email this Gree Kinghome Product Registration Form to
contact@tbcsupply.com or mail it to:**

**Tom Barrow Company
732 Joseph E. Lowery Blvd NW
Atlanta, GA 30318
USA**